



# TD 101

## An Overview of the Transportation Disadvantaged Program



Updated:  
February 13, 2024



# Who Are Our Customers?







# Individuals Who...

Are “Transportation Disadvantaged” due to disability, age or income;

Rely on others to access health care, employment, education, and other activities in their community; and

Have limited transportation options to participate in these activities.

# *TD Program Foundation*

In 1979, Legislature created the program to be “fully responsive to the needs” of this population.

Legislature created CTD and TD Trust Fund in 1989.

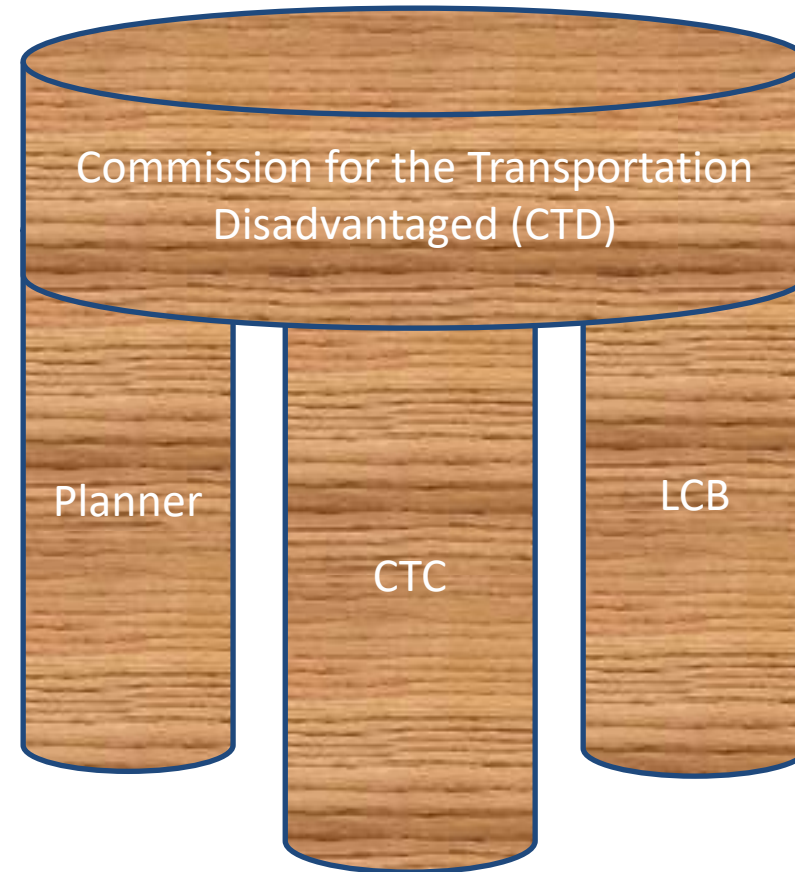
The purpose was to “coordinate” transportation services in each county in Florida.

Implemented by three primary entities at local level:

- Community Transportation Coordinator (CTC) – Oversees the delivery of TD services in designated county or multi-county area.
- Planning Agency (Planner) – Coordinates planning activities for local TD program.
- Local Coordinating Board (LCB) – Represents stakeholders and advises on the delivery of TD services.

CTD also works with state/local partners or “purchasing agencies” to coordinate funding for these services.

## The “Three-Legged Stool” of Coordination





# What is “Coordinated Transportation”?

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“Coordination” is the arrangement of transportation “in a manner that is cost-effective, efficient, and reduces fragmentation and duplication of services” (s. 427.011, F.S.).

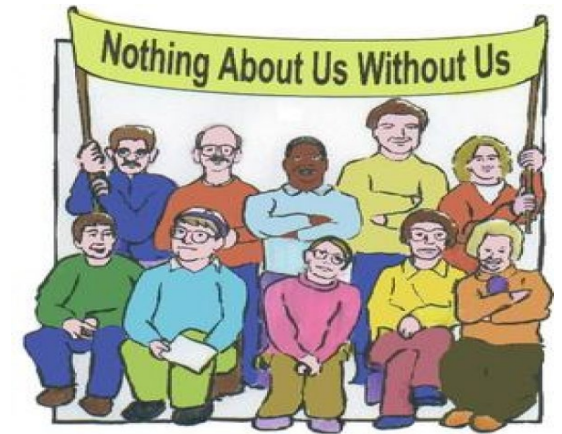
For example, an individual may have access to medical transportation through Medicaid but requires another funding source to access employment.

Paratransit (demand-response) trips that are not “sponsored” by any other agency or provided as an extension of the fixed-route system may be purchased under the TD Trust Fund.

If TD riders are physically able to access the fixed-route system, TD funds may be used to purchase bus passes (more cost-effective than paratransit services).



Who Are the  
System's  
Players?



# CTD Responsibilities

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Independent state government agency, administratively housed within the Florida Department of Transportation (FDOT).

Consists of seven board members, appointed by the Governor, and eight (non-voting) advisors representing state agencies, including FDOT.

Administers the Transportation Disadvantaged Trust Fund and distributes funding through its grant programs.

Develops rules and policies governing the Coordinated System.

Approves and contracts with CTCs to support the delivery of TD services.

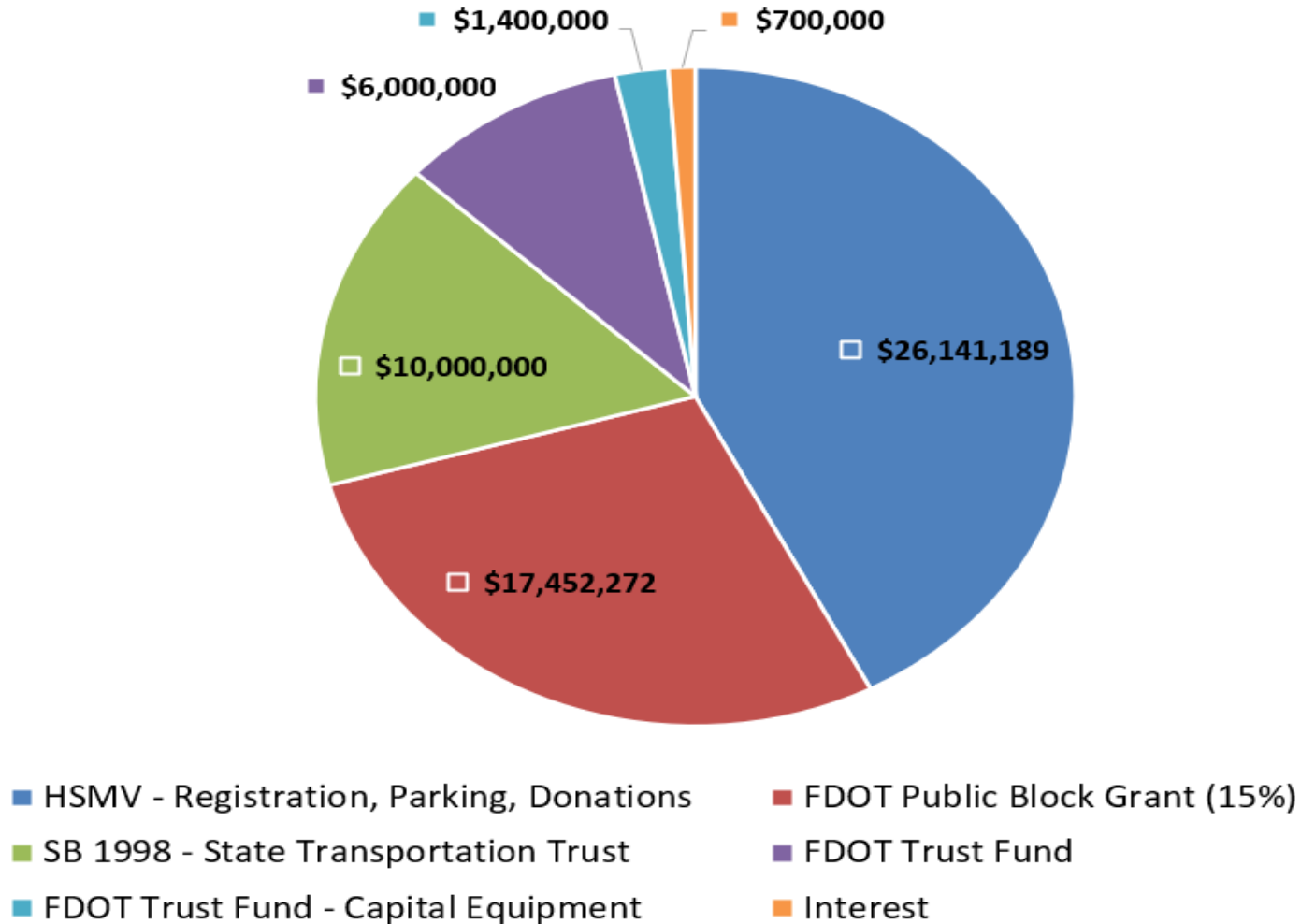
Designates the planning agency to implement program at local level, including staffing the Local Coordinating Boards.

Submits an annual performance report to the Governor and Legislature.



# Transportation Disadvantaged Trust Fund Revenues FY23-24

## \$61,693,461





# CTD Grant Programs

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Trip & Equipment Grant – Annually allocates funding to 67 counties for CTCs to purchase trips, bus passes, and capital equipment.

- Legislature appropriated \$53 million for State Fiscal Year (FY) 2023-24

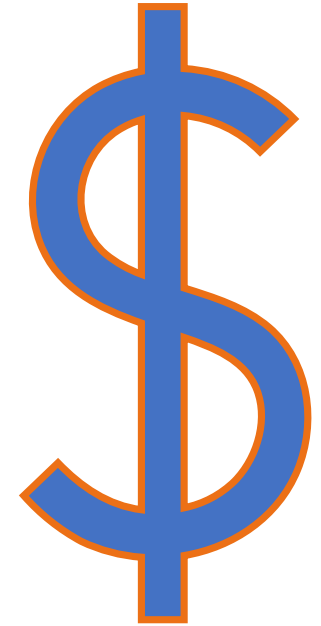
Planning Grant – Annually allocates approximately \$1.8 million to support planning activities for local TD programs.

“Shirley Conroy” Rural Area Capital Assistance Grant – Competitive funding for CTCs to purchase capital equipment for TD services.

- FDOT transfers \$1.4 million each year for CTD to award funding.

Innovative Service Development Grant – Competitive funding for CTCs to test new services that increase access for TD riders, enhance cross-county mobility, or reduce barriers to fixed-route system.

- CTD awarded \$4.9 million for 12 projects for FY 2023-24



# Planning Agency Responsibilities

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May be an MPO, regional planning council, or other local organization performing planning activities for a service area.

Assists the CTC and LCB to implement local TD program.

Staffs and appoints members to the LCB.

Facilitates the procurement of the CTC and recommends approval by the CTD.

Works with CTC and LCB in developing the TD Service Plan.

Reviews the CTC's Annual Operating Report and submits to the LCB each year.



# LCB Responsibilities

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Represents local stakeholders of the TD program, including:

- Local elected officials (LCB Chair)

- Purchasing agencies (FDOT, Agency for Persons with Disabilities, etc.)

- Transportation provider organizations

- Rider advocates

Assists in establishing eligibility guidelines and trip priorities.

Assists CTC and Planner with developing the TD Service Plan.

Evaluates the performance of the CTC.

Appoints a grievance committee.





# CTC Responsibilities

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May be a transit agency, non-profit organization, for-profit company, or local governmental entity.

Provides and/or contracts with transportation companies to deliver trips to TD customers in county or multi-county area.

Determines rider eligibility based on state and local guidelines.

Invoices agencies for trips “purchased” for TD customers.

Assists LCB in developing the TD Service Plan.

Submits performance data to the CTD, compiled within the Annual Operating Report (AOR).



# Partnering Agencies

State agencies that serve as advisors to the CTD and voting members to the LCB, including:

- FDOT
- Agency for Persons with Disabilities (APD)
- Agency for Health Care Administration (Medicaid)
- Department of Elder Affairs (DOEA)

Purchase trips or support the transportation operations that serve segments of the TD population.

Assist communities in designing transportation systems that meet the needs of TD customers.

Ensure their rules, procedures and guidelines are supportive of the TD population.





# Data on TD Program

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# Coordinated Transportation Services in FY22-23 (AOR)

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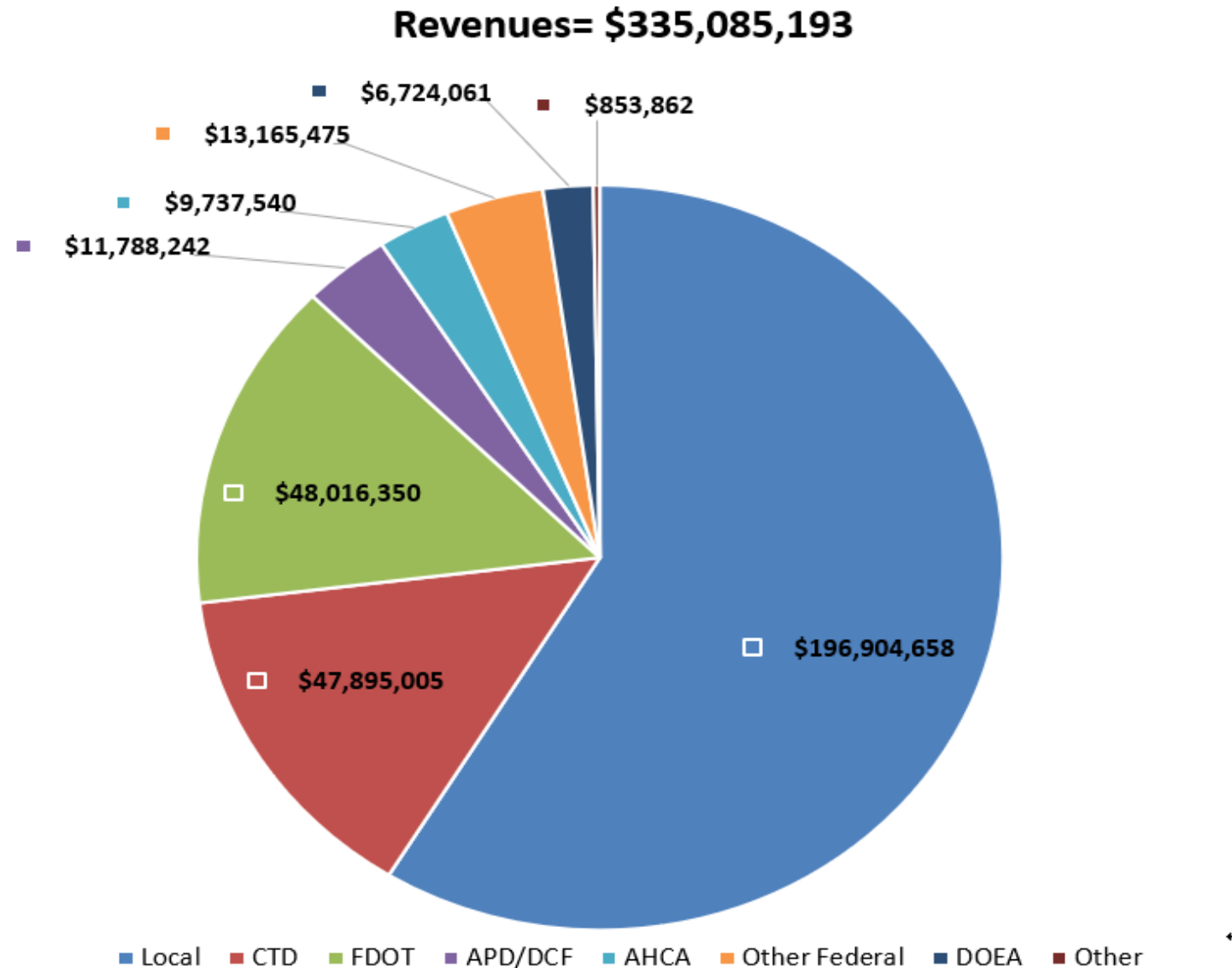
**Ridership** – Approximately 11.6 million trips were provided to nearly 193,000 riders within the TD population.

**Trips by Purpose** – 4 million (35%) of all reported trips supported life-sustaining activities and 2.5 million (22%) trips supported medical activities.

**Trips by Service Type** – 6.6 million (57%) of all reported trips were delivered by the fixed-route system and the remaining 5 million (43%) were paratransit trips.

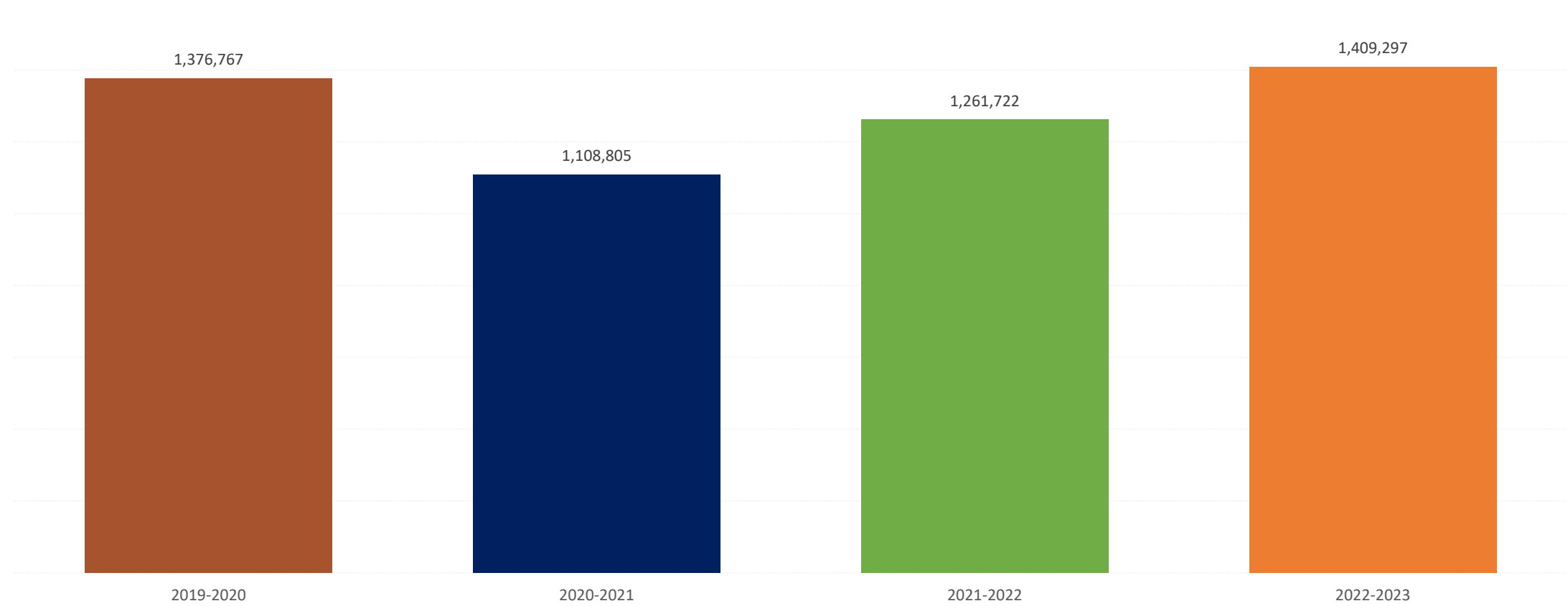
- 203,814 of reported trips were delivered by Taxicab or Transportation Network Companies (TNCs), such as Uber and Lyft.

# Coordinated System Reported Revenues FY22-23



# Statewide TD “Non-Sponsored” Paratransit Trips

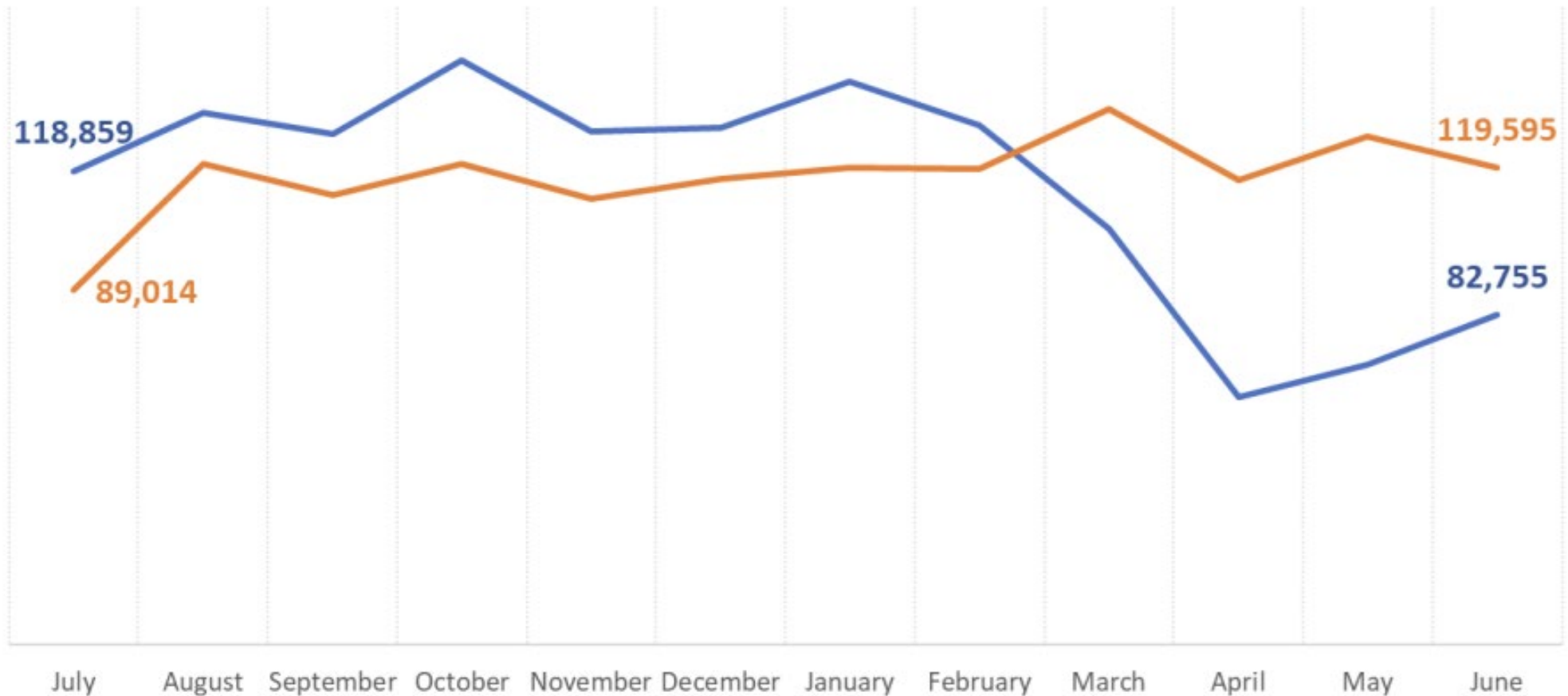
Total Passenger Trips by Fiscal Year





# Before and After COVID-19 Pandemic

Passenger Trips by Month: 2019-2020 vs 2022-2023



What Can  
You Do?





## ***CTD Priorities & Events for 2024***

Fill all vacant seats on Commission board

Develop Five-Year Transportation Disadvantaged Plan (s. 427.013(15), FS), solicit stakeholder input throughout process

Improve accuracy and analyses of performance data reported to CTD, Governor, Legislature, and stakeholders

Continue funding Innovative Service Development Grant program

Upcoming CTD meetings: March 20 (Polk County), June 5 (Tampa), Sept 23 (West Palm Beach), and Dec 11 (Virtual)

Annual Training Conference and Expo – Sept 23-25, 2024 (West Palm Beach)



CHECK THE BOX

# It Takes So Little To Help So Much!

You can easily help provide transportation  
for children at risk, seniors, disabled and  
low-income residents in **YOUR** community!

*"I rely on this service to  
transport me to and from work  
on a daily basis—I wouldn't be  
employed without it."*  
—James C.  
Palm Beach County, FL

*"I have been in a nursing home  
for three years and this is my  
only means of transportation."*  
—August E.  
Baker County, FL

*"Going to the doctor's office, grocery  
shopping, church and other activities  
makes my quality of life worth living."*  
—Bobbi V.  
Palm Beach County, FL

*"It is critical that I have this  
transportation assistance to my  
dialysis three times a week."*  
—Leroy M.  
Nassau County, FL

*"We don't drive. We would not  
be able to get anywhere."*  
—Loretta B.  
Flagler County, FL

☒ **CHECK THE BOX** and  
donate \$1 or MORE to the  
Transportation Disadvantaged  
Voluntary Trust Fund when you  
register or renew the tag on  
your car, truck or boat.

**100% of All  
Donations Go To  
Assist People In  
YOUR Community.**

For additional information please contact:  
Florida Commission for the  
Transportation Disadvantaged  
605 Suwannee Street, MS-49  
Tallahassee, Florida 32399-0450  
1-800-983-2435  
www.dot.state.fl.us/ctd

## How You Can Serve Our Customers

- Be a voice for riders and your community on the LCB.
- Donate a dollar or more to the TD Trust Fund when renewing your auto tags.
- Inform elected officials and other local leaders about the importance of the TD program.
- Work with CTC and other partners to identify areas of need in the community.



# For More Info...

Visit CTD website at: [Florida Commission for the Transportation Disadvantaged - Home \(fdot.gov\)](https://www.fdot.gov/cta/home)

Or contact David Darm, CTD Executive Director, at: (850) 688-2953 or [David.Darm@dot.state.fl.us](mailto:David.Darm@dot.state.fl.us)