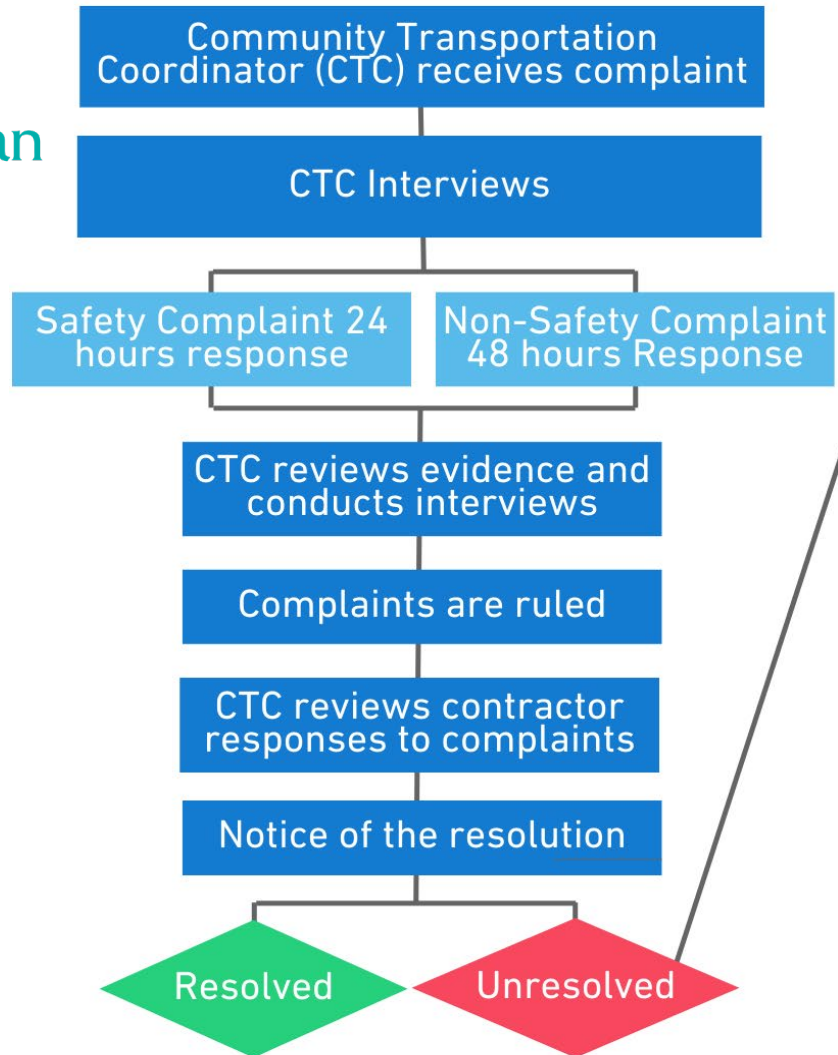




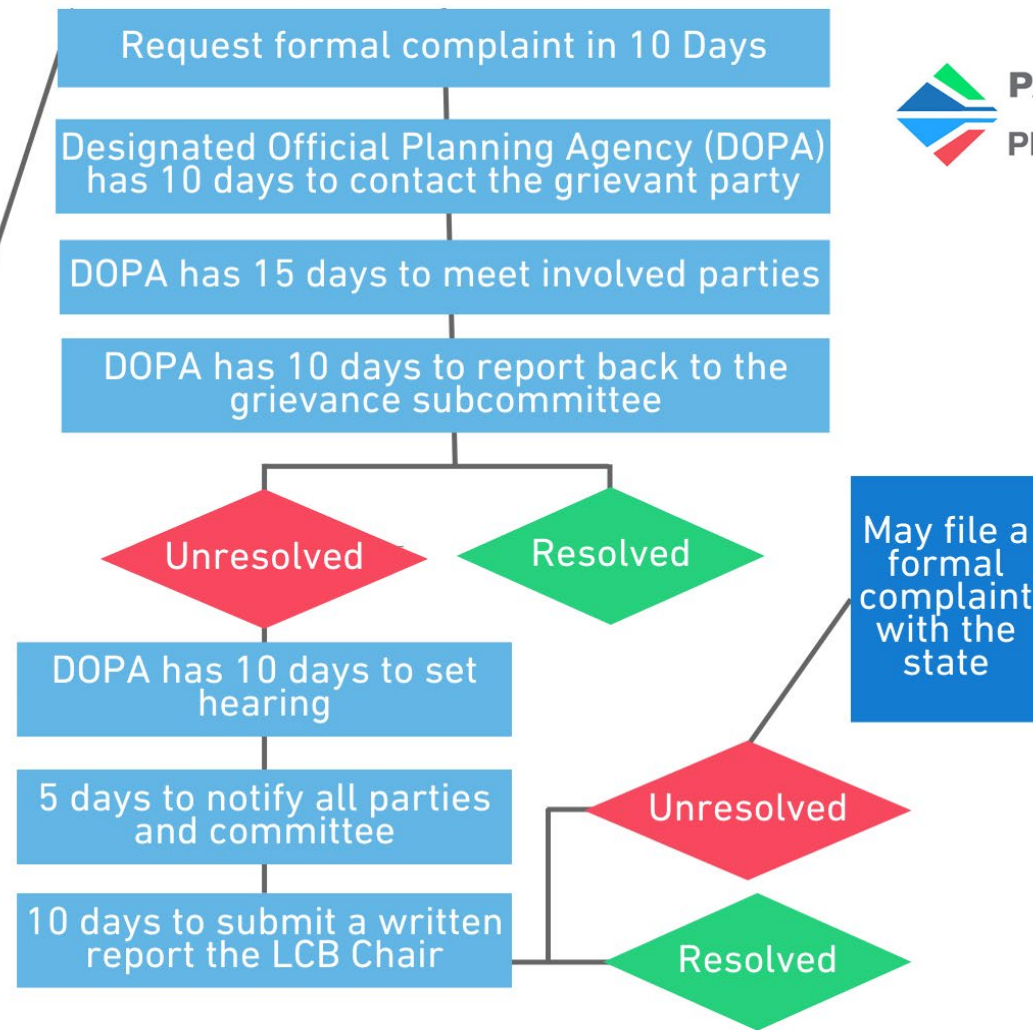
# Grievance Procedures Update

August 21, 2024

# Grievance Procedures



Step 1: Complaint Filed



Step 2: Grievance Process (if necessary)

# Grievance Subcommittee

## 3 Member Subcommittee

- 1.
- 2.
- 3.

- Processes and investigates unresolved grievances
- Makes recommendations to the LCB or to the Commission for improvement of service.
- Does not possess adjudicative or determinative powers.



# Motion to Approve FY 25 Grievance Procedures