



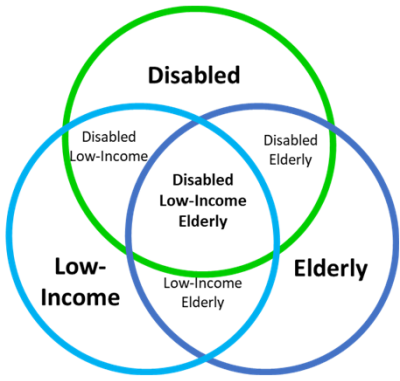
# Transportation Disadvantaged Local Coordinating Board

March 16, 2023





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## Transportation Disadvantaged (TD) Customers

*... persons who because of physical or mental disability, income status or age are unable to transport themselves or to purchase transportation.*



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Transportation Disadvantaged Program				
	 <b>Commission for Transportation Disadvantaged</b>	 <b>Designated Official Planning Agency</b>	 <b>Community Transportation Coordinator</b>	 <b>Local Coordinating Board Members</b>
<b>Acronym</b>	<b>CTD</b>	<b>DOPA</b>	<b>CTC</b>	<b>LCB</b>
<b>Purpose</b>	Coordinates TD transportation services	Assists CTD at local level	Coordinates & provides transportation services in Palm Beach County	Identifies local service needs & advises CTC
	State of Florida	Palm Beach TPA	Palm Tran	Our Partners

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Local Coordinating Board Charge
<p>“an <b>advisory entity</b> in each designated service area composed of representatives appointed by the metropolitan planning organization or designated official planning agency, to <b>provide assistance to the community transportation coordinator</b> relative to the coordination of transportation services.” (F.S. 427.011)</p>

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## Overview of LCB Duties






- Meet quarterly
- Make recommendations
- Review and approve TD Service Plan
- Evaluate Palm Tran Connection
- Provide feedback to CTD



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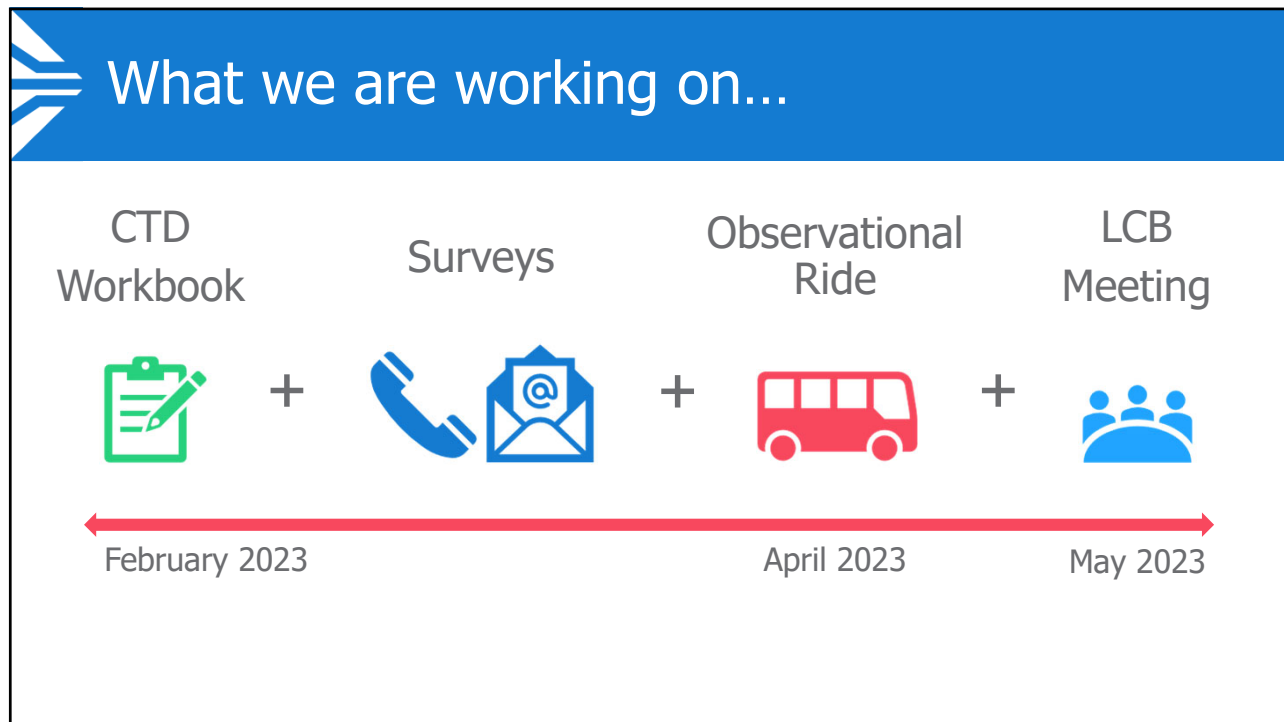
## Trips by Trip Purpose

### All Palm Tran Connection Trips

 Employment:	254,132
 Ed/Train/DayCare:	237,534
 Life-Sustaining/Other:	120,005
 Medical:	99,467
 Nutritional:	33,378
<b>TOTAL TRIPS</b>	<b>744,516</b>



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## CTC Evaluation Targets

Measure	2022 Actual	2023 Target
Observational Rides	5	<b>6</b>
Riders called	195	<b>215</b>
Rider phone surveys completed	69	<b>76</b>
Riders emailed	2,000	<b>2,200+</b>
Rider survey respondents	346	<b>381</b>

\* Targets are aspirational, the LCB Board has not formally adopted targets.

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# Questions?

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