



**PALM BEACH COUNTY TRANSPORTATION DISADVANTAGED (TD)  
LOCAL COORDINATING BOARD (LCB) AGENDA**

DATE: **Wednesday, February 22, 2023**  
TIME: **2:00 p.m.**  
PLACE: **301 Datura Street, West Palm Beach, FL 33401**

Attendees may not enter the TPA workplace if in the previous 5 days, they have tested positive for COVID-19, exhibited symptoms of COVID-19, or been in close contact with someone with COVID-19 and are unvaccinated.

To promote awareness of multimodal options for in-person attendance, a map of transportation facilities and services around the TPA Office is provided on page 3.

Members of the public can [join the meeting](#) in person or virtually.

Please call 561-725-0800 or e-mail [info@PalmBeachTPA.org](mailto:info@PalmBeachTPA.org) for assistance joining the virtual meeting.

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**1. REGULAR ITEMS**

- A. Call to Order and Pledge of Allegiance
- B. Roll Call
- C. Modifications to the Agenda
- D. MOTION TO APPROVE Minutes for November 16, 2022
- E. General Public Comments

Members of the public are invited to offer general comments unrelated to agenda items at this time. Public comments related to agenda items will be heard following staff presentation of the item. Comments may be submitted in the following ways:

- A written may be submitted at [PalmBeachTPA.org/Comment-Form](https://PalmBeachTPA.org/Comment-Form) at any time prior to the commencement of the relevant agenda item.
- A verbal comment may be provided by a virtual attendee using the raise hand feature in the Zoom platform.
- A verbal and/or written comment may be provided by an in-person attendee submitting a comment card available at the welcome table.

Note that the Chair may limit comments to 3 minutes or less depending on meeting attendance.

- F. Comments from the Chair and Member Comments
- G. LCB Liaison Report

**2. ACTION ITEMS**

There are no action items on this agenda.

**3. INFORMATION ITEMS**

A. FY 23 Community Transportation Coordinator (CTC) Evaluation

The LCB will begin the FY23 CTC Evaluation to be presented on May 24, 2023. LCB members are requested to participate in this process. Draft presentations are attached.

B. LCB Member Presentations

Marie Dorismond, FDOT, will present on her role and responsibility related to the transportation disadvantaged. The LCB Member Presentation is attached.

C. Palm Tran Paradise Pass Updates

Don Livernois, Palm Tran Revenue Administrator, will provide an update on their Paradise Pass program.

D. Partner Agency Updates

Agency staff from SFRTA/Tri-Rail, Florida Department of Transportation, and/or Palm Beach County may provide brief updates on items relevant to the LCB.

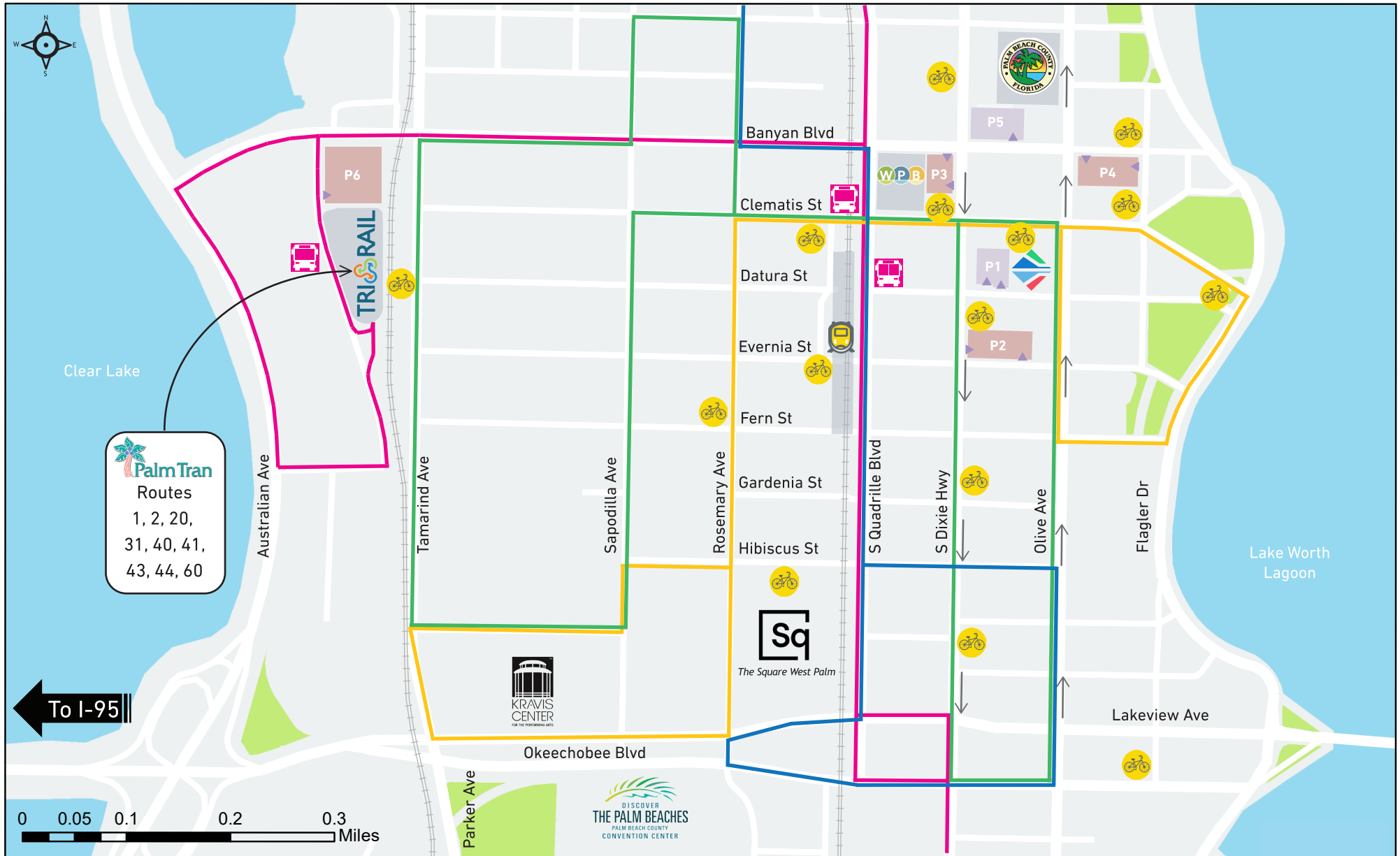
**4. ADMINISTRATIVE ITEMS**

A. Next Meeting – **May 24, 2023**

B. Adjournment

**PURPOSE**

The purpose of the LCB is to identify local service needs and to provide information, advice, and direction to the Palm Beach County Community Transportation Coordinator, otherwise known as Palm Tran Connection, on the coordination of service to be provided to the transportation disadvantaged through the Florida Coordinated Transportation System. The LCB is recognized as an advisory body to the Commission for the Transportation Disadvantaged. Palm Tran’s provision of TD service is funded with state dollars. This service is not mandated by Federal Law.



**Palm Tran**  
Routes  
1, 2, 20,  
31, 40, 41,  
43, 44, 60

0 0.05 0.1 0.2 0.3 Miles

TPA Office Location

Public Parking

Private Parking

\*Metered on-street parking available citywide  
(free with Handicap placard up to 4 hours)

**Palm Tran**  
PalmTran.org  
 Palm Tran Bus Stop  
Palm Tran Route 1  
 **TRI & RAIL**  
Tri-Rail.com

**WEST PALM BEACH**  
DowntownWPB.com  
Yellow Trolley  
Green Trolley  
Blue Trolley

**brightline**  
GoBrightline.com  
 Brightline Station  
 BrightBike Station

**CIRCUIT**  
Free on-demand rides around  
West Palm Beach & Palm Beach  
7 days a week. Download the  
app to ride.  
 Download on the  
App Store GET IT ON  
Google Play

# TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD MEMBERS

## **CHAIR**

**Chelsea Reed, Mayor**  
City of Palm Beach Gardens

## **Milory Senat**

Agency for Persons with Disabilities  
*Alternate: Pauline Spence*

## **Vacant**

Area Agency on Aging  
*Alternate: Nancy Yarnall*

## **Uyen Dang**

Citizen Advocate

## **Elisa Cramer**

Department of Children and Family Services  
*Alternate: Vacant*

## **Marielisa Amador**

Florida Agency for Health Care Administration  
*Alternate: Jerome Hill*

## **Marie Dorismond**

Florida Department of Transportation  
*Alternate: Paula Scott*

## **Angela Choice**

Florida Department of Veterans Affairs  
*Alternate: Vacant*

## **Stessy Cocerez**

Palm Beach County Community Action  
*Alternate: Vacant*

## **Vasti Amaro**

Private Transportation Industry  
*Alternate: Vacant*

## **VICE CHAIR**

**Tekesha Saffold**  
Citizen Advocate/User

## **Robyn Manuel**

Florida Division of Vocational Rehabilitation  
*Alternate: Vacant*

## **Merlene Ramnon**

Local Medical Community  
*Alternate: Vacant*

## **Laura Schultze**

Public Education School District of Palm Beach County  
*Alternate: Vacant*

## **Elizabeth Clark**

Representative for Children at Risk  
*Alternate: Vacant*

## **Robert Goodman**

Representative for the Disabled

## **James Bonfiglio**

Representative for the Elderly

## **Michael Corbit**

Workforce Development Board  
*Alternate: Vacant*

## **Clinton Forbes**

Palm Tran (Mass/Public Transit Industry)  
Community Transportation Coordinator (CTC)  
Non-Voting Member  
*Alternate: Lou Ferri*

### **NOTICE**

In accordance with Section 286.0105, *F.S.*, if a person decides to appeal any decision made by the board, agency, or commission with respect to any matter considered at such meeting or hearing, they will need a record of the proceedings, and that, for such purposes, they may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services for a meeting (free of charge) should contact Melissa Murray at 561-725-0813 or [MMurray@PalmBeachTPA.org](mailto:MMurray@PalmBeachTPA.org) at least five (5) business days in advance. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

Se solicita La participación del público, sin importar la raza, color, nacionalidad, edad, sexo, religión, incapacidad o estado familiar. Personas que requieran facilidades especiales bajo el Acta de Americanos con Discapacidad (Americans with Disabilities Act) o personas que requieren servicios de traducción (sin cargo alguno) deben contactar a Melissa Murray al teléfono 561-725-0813 o [MMurray@PalmBeachTPA.org](mailto:MMurray@PalmBeachTPA.org) por lo menos cinco días antes de la reunión. Si tiene problemas de audición, llamar al teléfono 711.



# PALM BEACH Transportation Planning Agency

# 1.D

## OFFICIAL MEETING MINUTES OF THE PALM BEACH COUNTY TRANSPORTATION DISADVANTAGED (TD) LOCAL COORDINATING BOARD (LCB) AGENDA

Wednesday, November 16, 2022

301 Datura Street, West Palm Beach, FL 33401  
Meeting was also conducted virtually via Zoom.

*These minutes are a summary of the meeting events and may not reflect all discussion that occurred.  
PDF versions of the agenda, backup material and presentations as well as audio recordings are available for review at  
[www.PalmBeachTPA.org/LCB](http://www.PalmBeachTPA.org/LCB)*

### 1. REGULAR ITEMS

#### 1.A. Call to Order and Pledge of Allegiance

MAYOR REED called the meeting to order at 2:03 p.m., provided an overview of the virtual meeting procedures, and led the Pledge of Allegiance.

#### 1.B. Roll Call

The Recording Secretary called the roll. A quorum was present in-person as depicted in the table below.

Member	Roll Call	Member	Roll Call	Member	Roll Call
Milory Senat	A	Angela Choice	P	Robert Goodman	P
Nancy Yarnall (Alt)	A	PBC Community Action	A	James Bonfiglio	P
Uyen Dang	P	Robyn Manuel	P	Private Transportation Industry	A
Elisa Cramer	P	Merlene Ramnon	A	Michael Corbit	P
Marielisa Amador	A	Laura Schultze	A	Tekesha Saffold	A
Marie Dorismond	A	Elizabeth Clark	P	Chelsea Reed	P

P = Present    A = Absent

#### 1.C. **APPROVED:** Modifications to the Agenda

The Recording Secretary stated the following members requested permission to participate remotely: Tekesha Saffold due to her work schedule, and Nancy Yarnall due to caretaking needs at home.

There were no objections to their virtual participation and the members were permitted to join the meeting. Note: Tekesha Saffold was not present virtually at this point.

**1.D. APPROVED: Minutes for August 24, 2022**

**MOTION to Approve the Modified Minutes made by Robert Goodman, seconded by Elisa Cramer, and carried unanimously 10-0 as depicted in the table below.**

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Angela Choice	Y	Robert Goodman	Y
Nancy Yarnall (Alt)	Y	PBC Community Action	A	James Bonfiglio	Y
Uyen Dang	Y	Robyn Manuel	Y	Private Transportation Industry	A
Elisa Cramer	Y	Merlene Ramnon	A	Michael Corbit	Y
Marielisa Amador	A	Laura Schultze	A	Tekesha Saffold	A
Marie Dorismond	A	Elizabeth Clark	Y	Chelsea Reed	Y

Y = Yes N = No A = Absent ABST = Abstain

**1.E. PUBLIC COMMENTS**

There were no public comments received.

Laura Schultz and Marie Dorismond joined the meeting in person.

**1.F. MEMBER COMMENTS**

JAMES BONFIGLIO noted Spain’s successful train ridership due to free fares and suggested further exploration of the program’s application in Palm Beach County.

**1.G. LCB Liaison Report**

GRÉG GABRIEL reviewed the Liaison’s Report, which can be viewed at [PalmBeachTPA.org/LCB](http://PalmBeachTPA.org/LCB).

There were no public comments received on this item.

LOU FERRI noted that the TD Brochure is helpful for new ridership and explains eligibility.

**2. ACTION ITEMS**

**2.A. APPROVED: Fiscal Year (FY) 2022 Annual Operating Report (AOR)**

CLAUDIA SALAZAR, Palm Tran Grants Coordinator, provided an overview of the AOR which provides a financial and operational overview of the TD Program. FY 22 is July 1, 2021 through June 30, 2022.

There were no public comments received on this item.

ROBERT GOODMAN requested the online file location.

Member discussion ensued about Palm Beach County’s support for the TD Program, funding calculations, and future TD Commission policy changes.

**MOTION to approve FY 2022 AOR made by Elisa Cramer and seconded by Robert Goodman and carried unanimously 12-0 as depicted in the table below.**

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Angela Choice	Y	Robert Goodman	Y
Nancy Yarnall (Alt)	Y	PBC Community Action	A	James Bonfiglio	Y
Uyen Dang	Y	Robyn Manuel	Y	Private Transportation Industry	A
Elisa Cramer	Y	Merlene Ramnon	A	Michael Corbit	Y
Marielisa Amador	A	Laura Schultze	Y	Tekesha Saffold	A
Marie Dorismond	Y	Elizabeth Clark	Y	Chelsea Reed	Y

Y = Yes N = No A = Absent ABST = Abstain

### **3. INFORMATION ITEMS**

#### **3.A. DISCUSSED: FY 22 Annual Expenditure Report (AER)**

GRÉG GABRIEL presented the FY 22 AER. The Palm Beach TPA, as the DOPA, must annually review the AER, which details all direct federal and local government funds spent on TD trips.

There were no public comments received on this item.

LOU FERRI noted that the AER is used by the TD Commission to show other funding sources.

#### **3.B. DISCUSSED: LCB Member Training**

GRÉG GABRIEL presented LCB Member Training which provided an overview of LCB member roles and responsibilities.

There were no public comments received on this item.

ROBERT GOODMAN requested paper versions of each slide provided at future meetings.

#### **3.C. LCB Member Presentations**

MICHAEL CORBIT, Workforce Development Board, provided an LCB Member Presentation which can be viewed at [PalmBeachTPA.org/LCB](http://PalmBeachTPA.org/LCB). He discussed his role and the agency's connection to transportation.

There were no public comments received on this item.

Marie Dorismond, Robyn Manuel, and Robert Goodman volunteered to present in February 2023.

Tekesha Saffold joined the meeting virtually.

#### **3.B. Partner Agency Updates**

LOU FERRI provided a Community Transportation Coordinator (CTC) Update.

CHAIR REED inquired about further application of the GoGlades Service.

TEKESHA SAFFOLD noted long hold times when contacting Palm Tran.

Michael Corbit left the meeting.

### **4. ADMINISTRATIVE ITEMS**

#### **4.A. Next Meeting – February 22, 2023**

#### **4.B. 2023 TPA Meeting Schedule**

#### **4.B. Adjournment**

There being no further business the meeting was adjourned at 3:30 p.m.

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This signature is to attest that the undersigned is the Chair, or a designated nominee, of the Transportation Disadvantaged Local Coordinating Board and that information provided herein is the true and correct Minutes for the **November 16, 2022** meeting of the Transportation Disadvantaged Local Coordinating Board, dated this 22nd day of February 2023.

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Chair Chelsea S. Reed  
City of Palm Beach Gardens Mayor

**EXHIBIT A**  
**Palm Beach County Transportation Disadvantaged Local Coordinating Board**  
**Attendance Record**

<b>Representative/Alternate</b> Agency	<b>May 26 2021</b>	<b>Aug 25 2021</b>	<b>Nov 17 2021</b>	<b>Feb 23 2022</b>	<b>May 25 2022</b>	<b>Aug 24 2022</b>	<b>Nov 16 2022</b>
<b>Mayor Chelsea Reed</b> <i>Chair – Palm Beach TPA</i>	P	P	P	P	***P	P	P
<b>Tekesha Saffold</b> <i>Vice Chair - Citizen Advocate/User</i>	P	P	P	P	P	P	P
<b>Milory Senat</b> /Pauline Spence Agency for Persons with Disabilities	P	P	P	P	P	P	E
<b>VACANT</b> /Nancy Yarnall Area Agency on Aging	P	P	P	P	P	ALT	ALT
<b>Uyen Dang</b> Citizen Advocate	P	P	P	P	E	P	P
<b>Elisa Cramer</b> FL Department of Children & Families	P	P	P	P	P	P	P
<b>Marielisa Amador</b> / Jerome Hill FL Agency for Healthcare Administration/ Medicaid Program	ALT	ALT	ALT	P	P	E	A
<b>Marie Dorismond</b> /Paula Scott Florida Department of Transportation	A	ALT	P	P	P	P	P
<b>Angela Choice</b> FL Department of Veteran’s Affairs	E	P	P	P	P	E	P
<b>VACANT</b> Department of Community Services	E	P	***p	P	E	P	--
<b>VACANT</b> Private Transportation	E	P	E	--	--	--	--
<b>Robyn Manuel</b> Department of Education/Division of Vocational Rehabilitation	E	P	P	P	P	E	P
<b>Merlene Ramnon</b> FL Department of Health for Palm Beach County	P	P	P	P	A	P	A
<b>Laura Schultze</b> School District of Palm Beach County	P	P	P	P	P	P	P
<b>Elizabeth Clark</b> Representative for Children at Risk	--	--	--	***p	P	P	P
<b>Robert Goodman</b> Representative for the Disabled	P	P	E	E	E	P	P
<b>James Bonfiglio</b> Representative for the Elderly	A	A	***p	P	P	P	P
<b>Michael Corbit</b> Workforce Development Board	P	P	P	--	--	***p	P

\*\*\* – New Appointment  
 E – Excused

P – Representative Present  
 A – Absent

ALT– Alternate Present  
 -- – Vacant



EXHIBIT A (cont.)

OTHERS PRESENT

Lou Ferri  
Claudi Salazar  
Cassidy Sparks  
Amanda Williams  
Grég Gabriel  
Brian Ruscher  
Tyler Radenbaugh

REPRESENTING

Palm Tran  
Palm Tran  
Palm Beach TPA  
Palm Beach TPA  
Palm Beach TPA  
Palm Beach TPA  
Palm Beach TPA

- 1. New LCB Member:** Welcome new members Vasti Amaro and Stessy Cocerez. Vasti Amaro is representing Private Transportation Industry and Stessy Cocerez is representing Palm Beach County Community Action.
- 2. CTC Evaluation:** As required by the Commission for the Transportation Disadvantaged (CTD), the Designated Official Planning Agency (TPA) will conduct an evaluation of Palm Tran Connection. The evaluation is February 22 through May 24. For more information, visit: [PalmBeachTPA.org/LCB](https://PalmBeachTPA.org/LCB).
- 3. Local Coordinating Board (LCB) Liaison and Member 1 on 1:** Members are encouraging to contact Grég Gabriel, LCB Liaison, at [GGabriel@PalmBeachTPA.org](mailto:GGabriel@PalmBeachTPA.org) with comments and questions on agenda items.
- 4. Introduction Call:** Please schedule time to meet with Grég Gabriel, LCB Liaison, to introduce yourself and learn more about the Transportation Disadvantaged Program and LCB. Schedule your call at: [Calendly.com/GGabriel-1/15Min](https://Calendly.com/GGabriel-1/15Min).
- 5. Innovative Service Development (ISD) Grant:** On February 8 TPA staff participated in the Innovative Service Development (ISD) Grant training webinar. There is another session scheduled on April 3. The CTD aims to achieve three main goals with this grant: increase access to TD services, including extending service hours or serving an underserved population, enhance cross-county mobility, and reduce difficulty for TD riders accessing the fixed route system. For more information, visit: [CTD.FDOT.gov/Grants](https://CTD.FDOT.gov/Grants).
- 6. TPA Governing Board Meeting:** The next TPA Governing Board meeting will be held on March 16, 2023 at 9:00 a.m. both in-person and virtually. To view the agenda packet and meeting details, visit: [PalmBeachTPA.org/Board](https://PalmBeachTPA.org/Board).

**3.A.1**



Fiscal Year 2023  
Community Transportation  
Coordinator (CTC) Evaluation

February 22, 2023

# CTC Evaluation: Overview

- LCB reviews the CTC annually to evaluate operations and performance
- Surveying riders/beneficiaries, purchases of service, and contractors
- Now → April
- Present findings & recommendations in May

*CTC*  
*EVALUATION WORKBOOK*

Florida Commission for the



**Transportation  
Disadvantaged**

CTC BEING REVIEWED: \_\_\_\_\_  
COUNTY (IES): \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_  
REVIEW PERIOD:    FY    REVIEW DATES: \_\_\_\_\_  
PERSON CONDUCTING THE REVIEW: \_\_\_\_\_  
CONTACT INFORMATION: \_\_\_\_\_

# CTC Evaluation: Task

Workbook



+

Surveys



Observational  
Ride



February 2023

April 2023



# CTC Evaluation Targets

## 2022 Targets

- **5** observational rides taken
- **195** phone calls made
- **69** rider phone surveys completed
- **2,000** riders emailed
- **346** online survey rider responses received

## 2023 Targets

- **6** observational rides
- **215** phone calls
- **76** rider phone surveys
- **2,200+** riders email
- **381** online survey rider responses



# CTC Evaluation: Next Steps

- Share the survey link with Palm Tran Connection customers:  
[PalmBeachTPA.org/CTCEvaluation](https://PalmBeachTPA.org/CTCEvaluation)
- Share contact list with LCB members to administer survey
- Surveys & Evaluations due by April 30, 2023
- Findings and recommendations will be presented at the May 24 LCB Meeting
- LCB Members participation



# Questions?

Grég Gabriel– Palm Beach TPA

[Ggabriel@PalmBeachTPA.org](mailto:Ggabriel@PalmBeachTPA.org)

February 22, 2023



3.A.2

# CTC UPDATE



# Palm Tran Service Update

## Current Ridership Trends

Palm Tran ridership across all modes of service (Fixed-Route, Connection, Go Glades) in January 2023 was 716,334 which is a 24.5% increase compared to the 575,175 passengers for the same period in 2022 and a 9.78% increase compared to the 652,536 passengers reported during the previous month of December 2022. *The current overall impact of COVID-19 on Palm Tran public transit services is estimated at -18.0%.*

### January 2022:

- *Palm Tran provided service for the third time during New Year's Day on Sunday, January 1, transporting 6,484 passengers across all modes.*
- *Schools in Palm Beach County started after the winter break on Wednesday, January 4, 2021.*
- *Palm Tran made adjustments to several routes to improve efficiency and on-time performance, service changes began on January 15, 2023*

Mode	JANUARY FY 2023	JANUARY FY 2022	% Change (# of Riders)	JANUARY FY 2020	% Change (# of Riders) <i>Pre-COVID-19</i>
Fixed Route	634,352	509,548	24.5% (124,804)	779,427	-18.6% (145,075)
Palm Tran Connection	71,771	59,464	20.7% (12,307)	88,705	-19.1% (16,934)
Go Glades MOD	10,211	6,163	65.7% (4,048)	5,209	96.0% (5,002)
<b>Total</b>	<b>716,334</b>	<b>575,175</b>	<b>+24.5% (141,159)</b>	<b>873,341</b>	<b>-18.0% (157,007)</b>

### COVID-19 Service Impact, end of January 2023:

- 1,067 days (35 months) of COVID-19 in Florida. The first case was reported on **March 1, 2020**.
- Ridership across all modes increased by **+24.5%** (Compared to January FY 2022)
- 143 consecutive days of **Fare Free service**. Started on **March 23**, and ended on **August 16, 2020**.



# Palm Tran Service Update

## AVERAGE WEEKDAY RIDERSHIP (All Modes):

**29k**

- **Fixed Route Average Week Day Ridership:** 25,248 Passengers
- **Palm Tran Connection Average Week Day Ridership:** 3,076 Passengers
- **Go Glades Average Week Day Ridership:** 374 Passengers
- **Across all modes Average Week Day Ridership:** 28,698 Passengers

Palm Tran transports more people annually than Brightline, PBIA, TriRail, Delray Beach Trolley and West Palm Beach Trolley combined.

# FISCAL YEAR RIDERSHIP

## Fiscal Year 2020 (Oct 2019 – Sept 2020)

Mode	FY 2020	FY 2019	% (# of Riders)
Total Fixed Route	7,633,208	9,056,770	-15.7% (1,423,562)
Total Palm Tran Connection	734,947	984,437	-25.3% (249,490)
Total Go Glades Dial A Ride*	55,765**	31,814*	+75.3% (23,951)**
<b>Total</b>	<b>8,423,920</b>	<b>10,073,021</b>	<b>-16.4% (1,649,101)</b>

\*This pilot service started in mid-December 2018.

\*\* GG ridership Jan-Sept 2020 was 40,321 (+26.7% (8,507)). Palm Tran is not able to report GG ridership to the FTA due to this service current "pilot" status.

## Fiscal Year 2021 (Oct 2020 – Sept 2021)

Mode	FY 2021	FY 2020	% (# of Riders)
Fixed Route	5,919,289	7,633,208	-22.5% (1,713,919)
Palm Tran Connection	662,893	734,947	-9.8% (72,054)
Go Glades Dial A Ride*	67,283	55,765**	+20.7% (11,518)
<b>Total</b>	<b>6,649,465</b>	<b>8,423,920</b>	<b>-21.1% (1,774,455)</b>

\* Go Glades service evolved from Flex to DAR service on April 13, 2020.

## Fiscal Year 2022 (Oct 2021 – Sept 2022)

Mode	FY 2022	FY 2021	% (# of Riders)
Fixed Route	6,357,182	5,919,289	7.4% (437,893)
Palm Tran Connection	754,384	662,893	13.8% (91,491)
Go Glades Dial A Ride*	84,761	67,283	26.0% (17,478)
<b>Total</b>	<b>7,196,327</b>	<b>6,649,465</b>	<b>8.2% (546,862)</b>

## Fiscal Year 2023 (Oct 2021 – Jan 2023)

Mode	FY 2023	FY 2022	% (# of Riders)
Fixed Route	2,365,543	2,092,967	13.0% (272,576)
Palm Tran Connection	274,201	252,628	8.5% (21,573)
Go Glades Dial A Ride*	38,867	24,485	58.7% (14,382)
<b>Total</b>	<b>2,678,611</b>	<b>2,370,808</b>	<b>13.0% (308,531)</b>



# TD Ridership and Complaint Report

Month	TD Ridership	Raw Complaints	Valid
November	7,739	5	3
December	7,674	4	0
January	8,336	4	1

Valid complaints: Late Pick Up (1), Driver Misconduct (1), Discourteous (1), Other (1)


# 3.B




## Florida Department of Transportation

Section 5310 Grant  
Enhanced Mobility for Seniors  
and  
People with Disabilities

1



Office of Modal Development  
Marie Dorismond  
Transit Coordinator  
954-777-4605  
[marie.Dorismond@dot.state.fl.us](mailto:marie.Dorismond@dot.state.fl.us)



2

## Section 5310 Program

- Enhance mobility for seniors and persons with disabilities by providing funding for programs to serve the special needs of transit dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) complementary paratransit services.

3

## Program History

- The Section 5310 program was established in 1975 as a discretionary capital assistance program. In cases where public transit was unavailable, insufficient, or inappropriate, the program awarded grants to private nonprofit organizations to serve the transportation needs of seniors and persons with disabilities.

4

## Program Overview

- The program (Title 49 U.S.C Chapter 53) known as the Section 5310 Grant is a formula program based on target population.
- The funds are apportioned to areas based on number of seniors and individuals with disabilities.

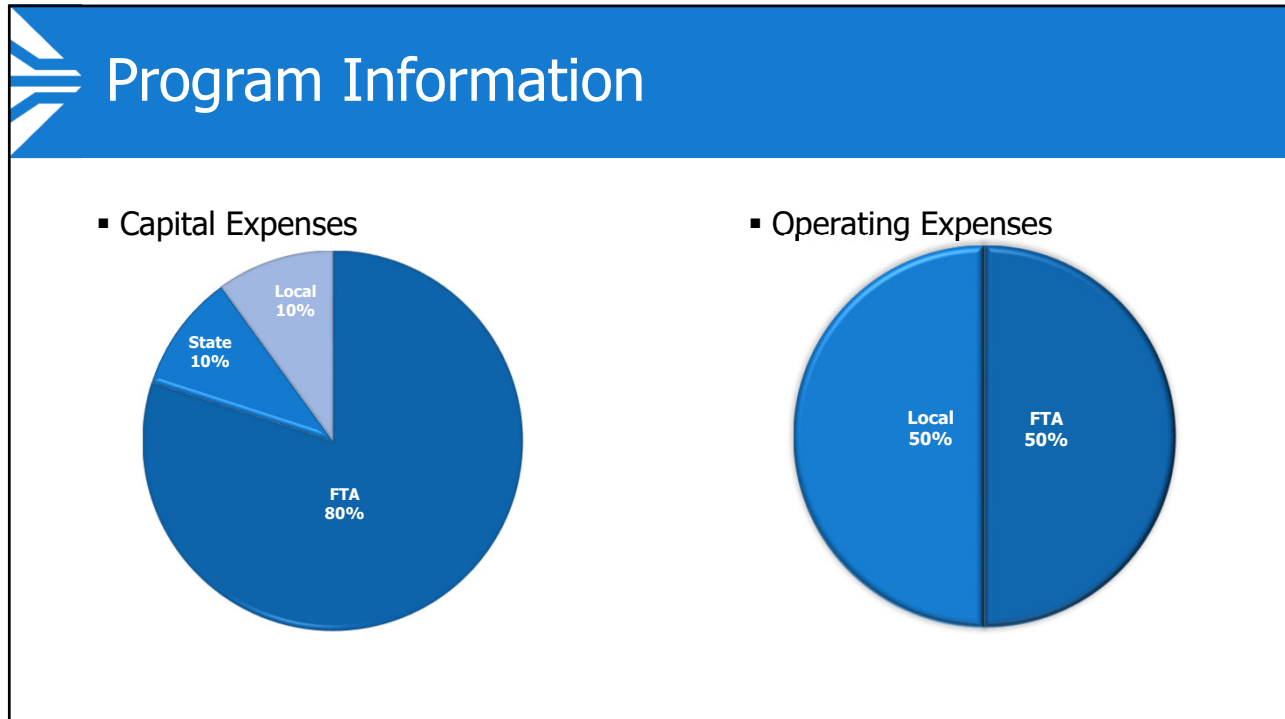
5

## Program Overview

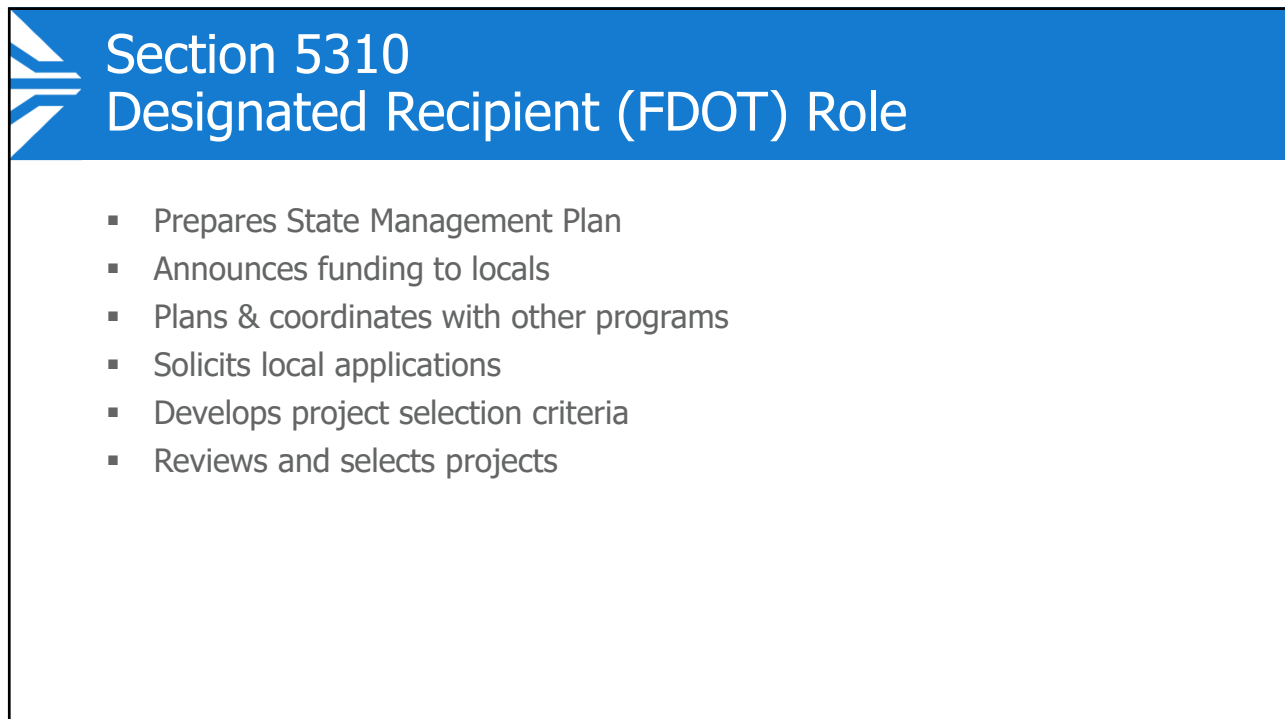
- Allocation of Funds:
  - 60% to designated recipients in large urbanized areas (urbanized areas (UZAs) over 200,000 in population)
  - 20% to States for small urbanized areas (urbanized areas (UZAs) under 200,000 in population)
  - 20% to States for rural areas (areas under 50,000 in population)

6





7



8

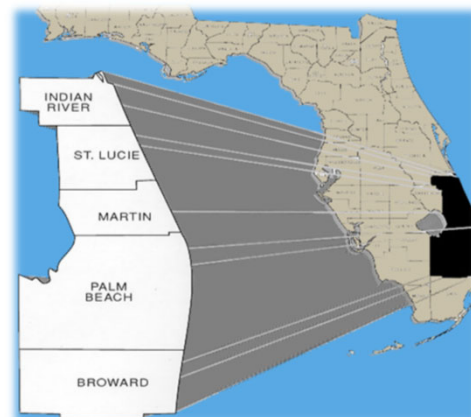
## Section 5310 Designated Recipient (FDOT) Roles

- Forwards program of projects and grant application to FTA
- Certifies that local awards are distributed on a fair and equitable basis
- Certifies applicant and project eligibility
- Ensures sub-recipient compliance with Federal requirements
- Certifies projects derived from coordinated plan
- Monitors local projects
- Oversees project audits and closeouts

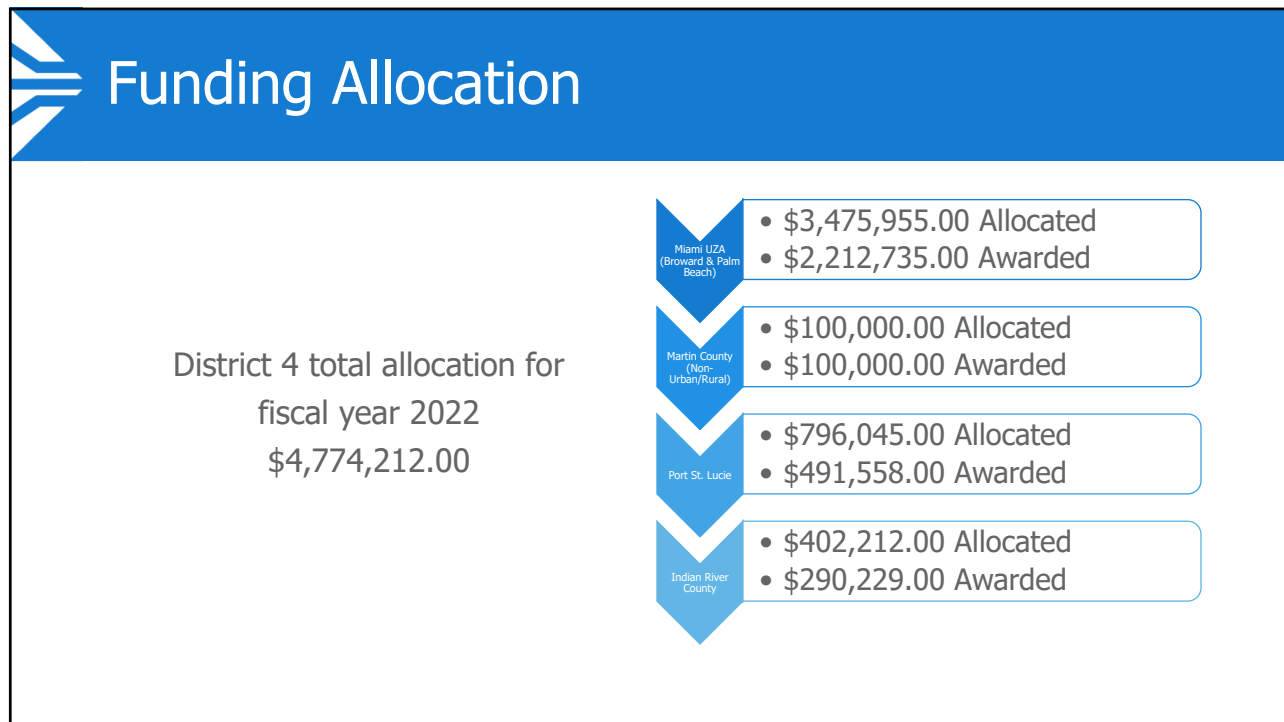
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## Service Area

- New Grant Year 48 FFY 2023
- 68 agencies in 5 counties
- FDOT District 4 holds titles on approximately 800 vehicles



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## How to Apply

- Work with your CTC on an agreement
- Attend our Fall Workshop in 2023
- Set up a meeting with FDOT to discuss your needs
- Put together an application – due March 2024

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# Questions

