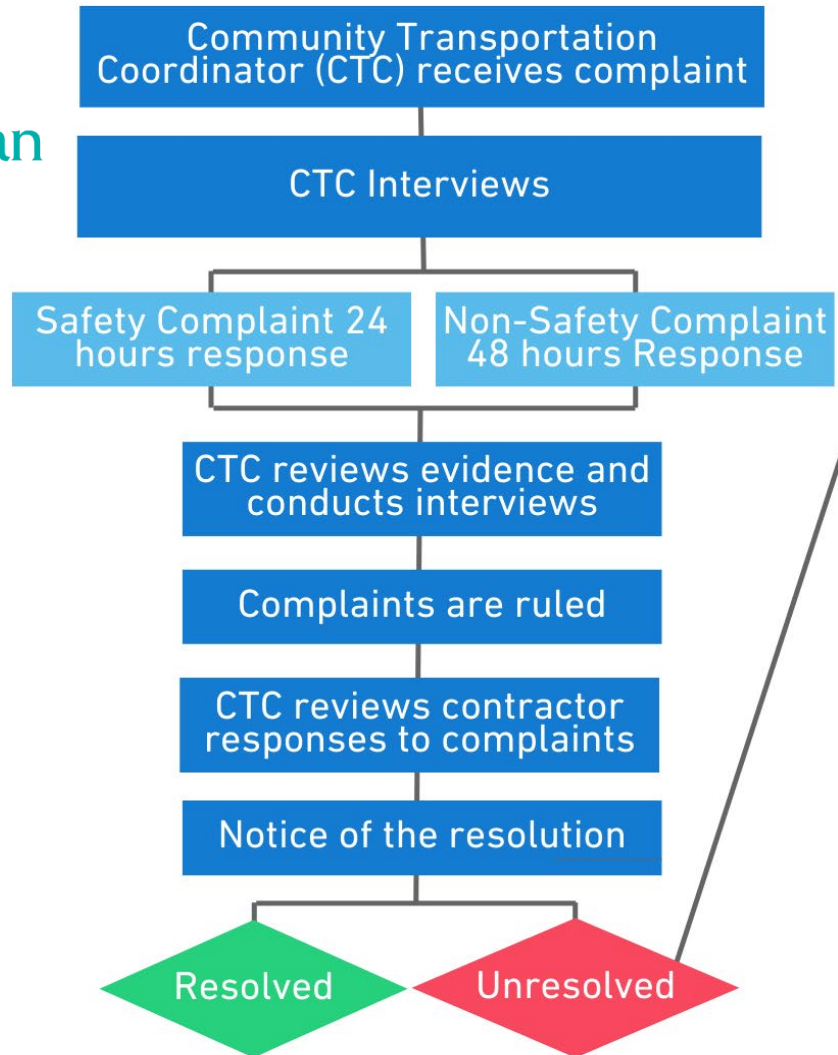




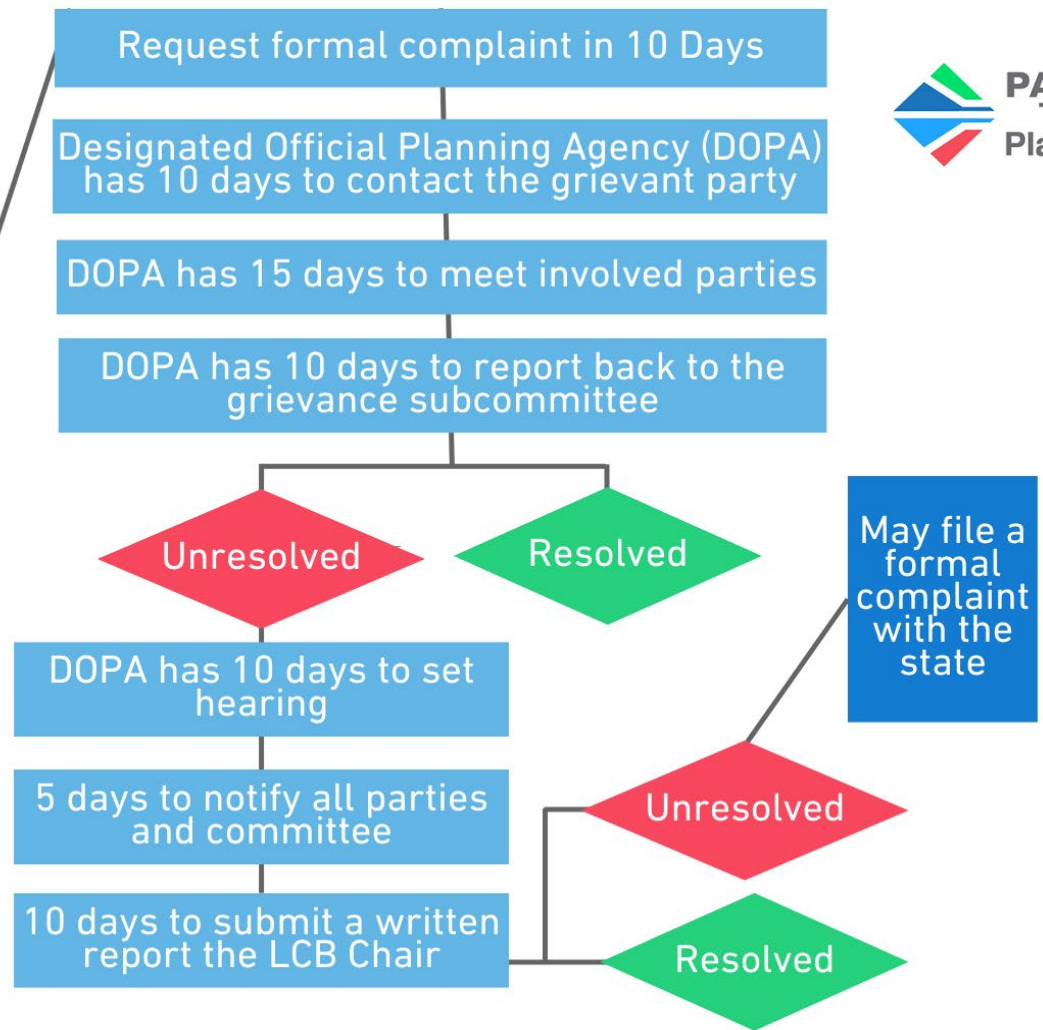
Grievance Procedures Update

August 23, 2023

Grievance Procedures



Step 1: Complaint Filed



Step 2: Grievance Process (if necessary)

Grievance Subcommittee

3 Member Subcommittee

- James Bonfiglio
- Uyen Dang (Vice-Chair)
- Chelsea Reed (Chair)
- New Volunteers?

- Processes and investigates unresolved grievances
- Makes recommendations to the LCB or to the Commission for improvement of service.
- Does not possess adjudicative or determinative powers.



Motion to Approve FY 24 Grievance Procedures