

Fiscal Year 2021-2022 Annual Operating Report (AOR)

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Understanding the AOR

- The Annual Operating Report (AOR) provides a financial and operational overview of the TD program.
- Information is collected to:
 - Evaluate certain performance aspects of the coordinated systems individually and as a whole. The Commission for Transportation Disadvantaged (CTD) also uses data collected to substantiate the need to seek additional funds.



AOR Requirements

- AOR is a requirement of the Community Transportation Coordinator (CTC) pursuant to Chapter 427, Florida Statutes and is due by September 15 each year.
- The state AOR is completed by the Commission for the Transportation Disadvantaged (CTD) on January 1st each year and delivered to the Governor, Legislature and Commission to substantiate the need for additional funds.

Trips By Type of Service

	FY 20	FY 21	FY22
Fixed Route (FR)	603,792	355,804	132,338
Deviated FR	0	0	0
Complementary ADA	592,415	474,394	533,965
Paratransit	150,719	70,865	78,213
TNC	0	0	0
Taxi	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	1,346,926	901,063	744,516

Trips by Trip Purpose

	FY 20	FY 21	FY22
Medical	108,962	96,004	99,467
Employment	458,872	314,121	254,132
Ed/Train/DayCare	567,026	183,077	237,534
Nutritional	73,228	30,515	33,378
Life-Sustaining/Other	138,838	277,346	120,005
TOTAL TRIPS	1,346,926	901,063	744,516

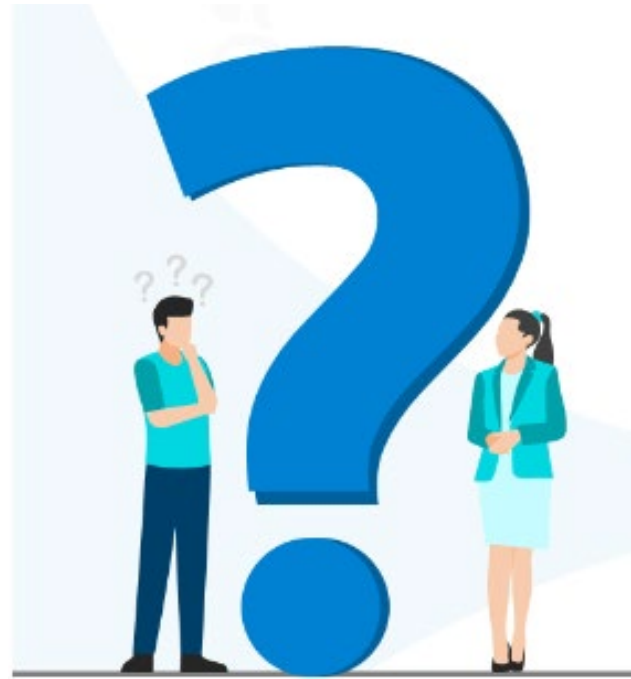
Vehicle Data

	FY 20	FY 21	FY 22
Vehicle Miles	10,672,223	9,189,260	9,919,499
Roadcalls	1,597	1,044	552
Accidents	118	95	112
Vehicles	292	331	310
Drivers	436	349	377

AOR Summary

	FY 19-20	FY 20-21	FY 21-22
CTC Trips	1,346,926	901,063	744,516
Vehicle Miles	10,672,223	9,189,260	9,919,499
No Shows	4,040	22,450	2,228
Complaints	2,156 0.0016%	1,258 0.0014%	1,757 0.0023%

Questions?





Motion

- Palm Tran submitted the AOR on September 15, 2022.

Palm Tran respectfully requests a Motion to Adopt the FY 21-22 Annual Operating Report (AOR) covering:

July 1, 2021 to June 30, 2022